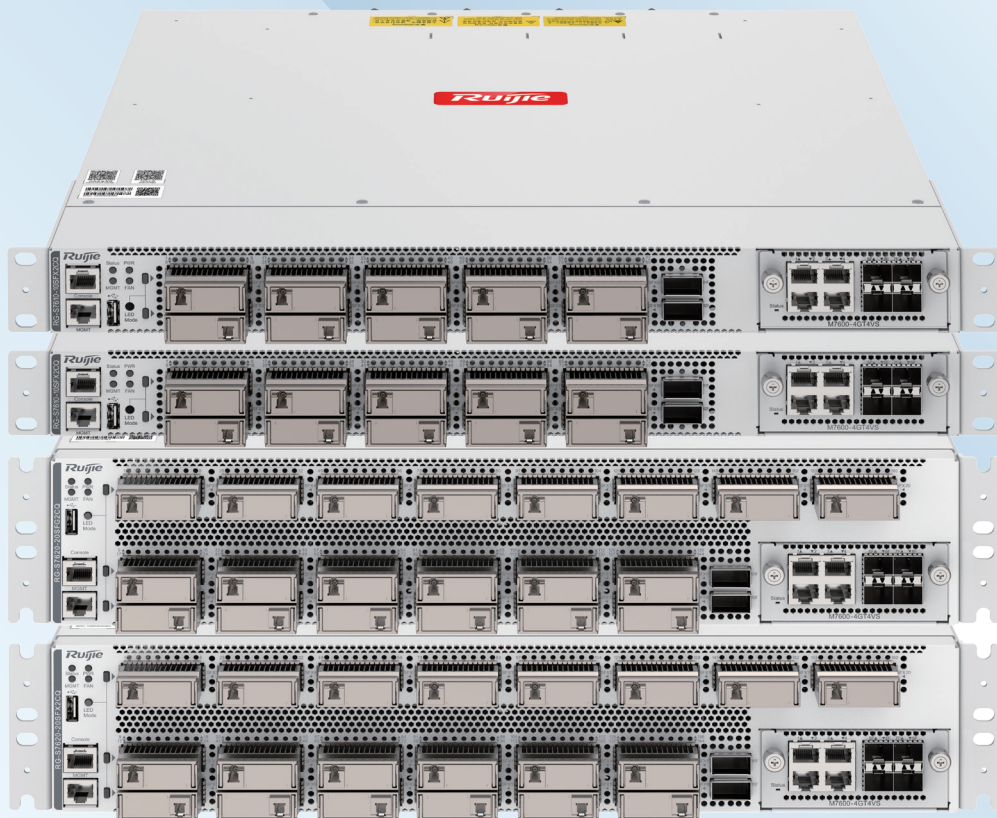




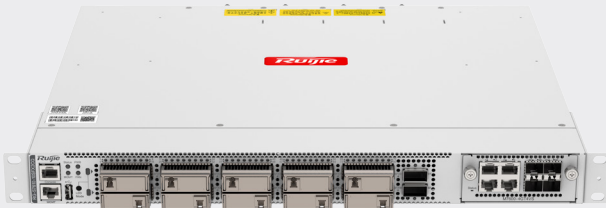
RG-S7600 Series Switches



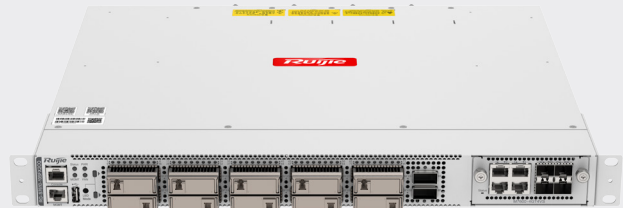
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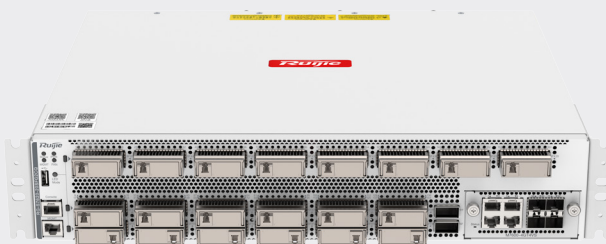
Product Pictures



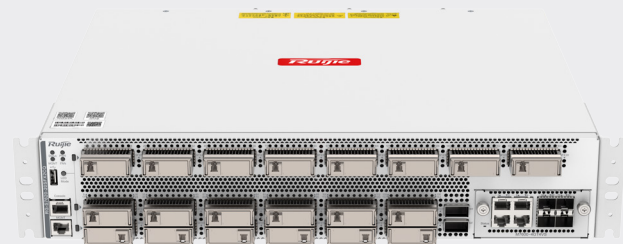
RG-S7610-10SFG2CQ



RG-S7610-10SFX2CQ



RG-S7620-20SFG2CQ



RG-S7620-20SFX2CQ

Product Overview

RG-S7600 series switches are next-generation and ultra-high-density core switches developed by Ruijie Networks for all-optical network scenarios.

By leveraging CWDM technology, the RG-S7610 series switch integrates 10 SFG/SFX ports in a 1 RU space (equivalent to 80 1GE logical channels or 80 10GE logical channels), and the RG-S7620 series switch integrates 20 SFG/SFX ports in a 2 RU space (equivalent to 160 1GE logical channels or 160 10GE logical channels).

The RG-S7600 series switches, designed for all-optical networking scenarios and combined with CWDM technology, integrate CWDM wavelength division multiplexing technology based on traditional Ethernet interfaces. The switch integrates the CWDM combiner to transparently transmit services from the core layer to the access layer, effectively reducing the number of interfaces on the core device. This also significantly simplifies cabling, coping with future application expansion and simplified deployment.

The RG-S7600 series are available in four models: RG-S7610-10SFG2CQ, RG-S7610-10SFX2CQ, RG-S7620-20SFG2CQ, and RG-S7620-20SFX2CQ.

The RG-S7600 series switches can serve as core devices for small- and medium-sized networks, as well as aggregation devices for large- and medium-sized networks.

Product Highlights

- SFG/SFX ports (each SFG/SFX port is equivalent to eight 1GE/10GE logical channels)
- Two 100GE uplink ports that can be backward compatible with 40GE
- Expansion modules that can be flexibly configured
- Fixed switch and CWDM combiner
- VSU virtualization technology, delivering flexible networking and high performance
- Multiple hardware-level protection, ensuring continuous device operation without downtime
- Core device for small- and medium-sized networks and aggregation device for large- and medium-sized networks

Product Features

Ultra-High-Density CWDM Fixed Switch

It provides SFG/SFX ports (each SFG/SFX port is equivalent to eight 1GE/10GE logical channels). Each switch has two 100GE uplink ports that can be backward compatible with 40GE. It can be flexibly configured with expansion modules to connect to servers and common switches.

Integrated Functions of the Fixed Switch and CWDM Combiner, Realizing Simplified Management and Easy Deployment

The switch incorporates CWDM technology into the

switch based on traditional Ethernet interfaces. It can transparently transmit services from the core layer to the access layer, effectively reducing the number of interfaces occupied on the core device and greatly simplifying cabling.

VSU, Allowing Flexible Networking and High Performance

With VSU technology, multiple physical devices are virtualized into one logical device, enabling unified operation and management while significantly reducing network nodes and simplifying O&M. It achieves rapid link fault switchover in milliseconds, ensuring uninterrupted transmission of critical services.

Product Specifications

Hardware Specifications

Port Specifications

Port Hardware Specifications	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Fixed service port	10 x SFG ports (80 x 1GE logical channels) 2 x 40GE/100GE QSFP28 ports (supporting 4 x 10GE/4 x 25GE)	10 x SFX ports (80 x 10GE logical channels) 2 x 40GE/100GE QSFP28 ports (supporting 4 x 10GE/4 x 25GE)	20 x SFG ports (160 x 1GE logical channels) 2 x 40GE/100GE QSFP28 ports (supporting 4 x 10GE/4 x 25GE)	20 x SFX ports (160 x 10GE logical channels) 2 x 40GE/100GE QSFP28 ports (supporting 4 x 10GE/4 x 25GE)

Port Hardware Specifications	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Module service port	M7600-4GT4VS: ● 4 x 10/100/1000BASE-T ports ● 4 x 1GE/10GE/25GE SFP28 ports M7600-2CQ: ● 2 x 40GE/100GE QSFP28 ports			
Module slot	2 x power module slots 4 x fan module slots 1 x expansion module slot		2 x power module slots 3 x fan module slots 1 x expansion module slot	
Expansion module	M7600-2CQ M7600-4GT4VS			
Power module	RG-PA550I II-F			
Fan module	S7610-FAN I-F		S7620-FAN I-F	
Fixed management port	1 x RJ45 console port 1 x RJ45 MGMT port			
USB	1 x USB 2.0 port			

System Specifications

System specifications	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Packet forwarding rate *1	714 Mpps	1786 Mpps	833 Mpps	2976 Mpps
System switching capacity *2	960 Gbps	2.4 Tbps	1.12 Tbps	4 Tbps
CPU	Quad-core CPU, each core with the clock speed of 2.0 GHz			
BootROM	16 MB			
Flash memory	8 GB			
Memory	4 GB DDR4			
Switch buffer	36 MB			
Number of MAC addresses	128,000			
ARP table size	96,000			
Number of IPv4 unicast routes	350,000 (shared with IPv6 routing)			

System specifications	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Number of IPv4 multicast routes	4000			
Number of IPv6 unicast routes	65,000			
Number of IPv6 multicast routes	2,000			
Number of ACEs	Ingress: 28,000 Egress: 4,000			
Number of VSU members	4			

*1 means the system's packet forwarding rate. For the latest parameters, visit the Ruijie official website.

*2 means the system's switching capacity. For the latest parameters, visit the Ruijie official website.

Power Supply and Consumption

Power supply and consumption	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Power supply	2 x pluggable power modules			
Power input	RG-PA550I II-F (AC input): ● Rated input voltage: 100 V AC to 240 V AC, 50/60 Hz ● Maximum input voltage: 90 V AC to 264 V AC, 47 Hz to 63 Hz ● Rated input current: 3.5 A to 7.2 A ● Maximum input current: 7.2 A			
Maximum output power	RG-PA550I II-F: 550 W			
Module power consumption	270 W		450 W	

Dimensions and Weight

Dimensions and Weight	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Unit dimensions (W x D x H) Dimensions (W x D x H)	442 mm x 388 mm x 44 mm (17.40 in. x 15.28 in. x 1.73 in.)		442 mm x 388 mm x 88 mm (17.40 in. x 15.28 in. x 3.46 in.)	
Shipping dimensions (W x D x H)	590 mm x 543 mm x 196 mm (23.23 in. x 21.38 in. x 7.72 in.)		590 mm x 543 mm x 259 mm (23.23 in. x 21.38 in. x 10.20 in.)	
Rack height	1 RU		2 RU	

Dimensions and Weight	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Unit weightWeight (full configuration)	6.88 kg (15.17 lbs, with 4 fan modules)		11.02 kg (24.29 lbs, with 3 fan modules)	
Shipping weight	9.73 kg (21.45 lbs)		14.4 kg (31.75 lbs)	

Environment and Reliability

Environment and reliability	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Temperature	Operating temperature: 0°C to 45°C (32°F to 113°F) Storage temperature: -40°C to +70°C (-40°F to +158°F) Note: At an altitude between 1,800 m (5,905.51 ft.) and 5,000 m (16,404.20 ft.), every time the altitude increases by 220 m (721.78 ft.), the maximum temperature decreases by 1°C (1.8°F).			
Humidity	Operating humidity: 10% to 90% RH (non-condensing) Storage humidity: 5% to 95% RH (non-condensing)			
Altitude	Operating altitude: 0 m to 5000 m (0 ft. to 16,404.20 ft.) Storage altitude: 0 m to 5000 m (0 ft. to 16,404.20 ft.)			
Mean time between failure (MTBF)	683,104.8 hours (about 78 years)		360,474 hours (about 41 years)	
Fan	4 x pluggable fan modules (pre-installed)		3 x pluggable fan modules (pre-installed)	
Heat dissipation	Front-to-back airflow			
Acoustic noise	27°C (80.6°F): 56 dB 45°C (113°F): 72 dB			
Power module redundancy	1+1 redundancy			
Fan redundancy	3+1 redundancy, and at least three fan modules required		2+1 redundancy, and at least two fan modules required	
Module hot swapping	Supported			
Power module hot swapping	Supported			
Fan module hot swapping	Supported			
Cable hot swapping	Supported			
Power supply monitoring	Monitoring of the power supply model and status Power supply failure alarming			

Environment and reliability	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Fan monitoring	Fan speed adjustment: 256 levels (Only automatic adjustment is supported.) Fan failure alarm			
Temperature monitoring	Temperature alarm and over-temperature protection			
ESD	ESD contact/air discharge: 6 kV/8 kV ESD susceptibility contact/air discharge: 8 kV/15 kV			
Surge protection	MGMT port: 4 kV Power port: 6 kV			

Certifications and Regulatory Compliance

Certifications and regulatory compliance	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Safety regulation	IEC 62368-1: 2018 EN 62368-1: 2014+A11:2017			
EMC regulation	EN 55032:2015+A1:2020 EN 61000-3-2:2013+A1:2019+A2:2021 EN IEC 61000-3-2:2019+A1:2021 EN 55035:2017+A11:2020 EN 300386 V2.2.1			
Ordering Information	European RoHS Directive 2011/65/EU & Amendment(EU) 2015/863			

Software Specifications

Device Model	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Ethernet switching	Jumbo frame (maximum length: 9,216 bytes)			
	Maximum number of VLANs that can be created: 4,094			
	Voice VLAN			
	Super-VLAN and private VLAN			
	MAC address-based, port-based, protocol-based, and IP subnet-based VLAN assignment			
	GVRP			
	Basic QinQ and selective QinQ			
	STP (IEEE 802.1.d), RSTP (IEEE 802.1w), and MSTP (IEEE 802.1s)			

Device Model	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Ethernet switching	ERPS (G.8032)			
	LLDP/LLDP-MED			
IP service	Static ARP			
	DHCP client			
	DHCP relay			
	DHCP server			
	DHCP snooping			
	DHCPv6 server, DHCPv6 client, DHCPv6 relay, and DHCPv6 snooping			
	Neighbor Discovery (ND) and ND snooping			
	GRE tunnel			
IP routing	IPv4/IPv6 static routing			
	RIP and RIPng			
	OSPFv2 and OSPFv3 Graceful restart (GR)			
	IPv4 IS-IS IPv6 IS-IS			
	BGP4 and BGP4+			
	IPv4/IPv6 VRF			
	IPv4/IPv6 PBR			
Multicast	IGMPv1/v2/v3			
	IGMPv1/v2/v3 snooping			
	IGMP fast leave			
	PIM-SM			
	PIM-DM			
	PIM-SSM for IPv4 and IPv6			
	MSDP to achieve inter-domain multicast			

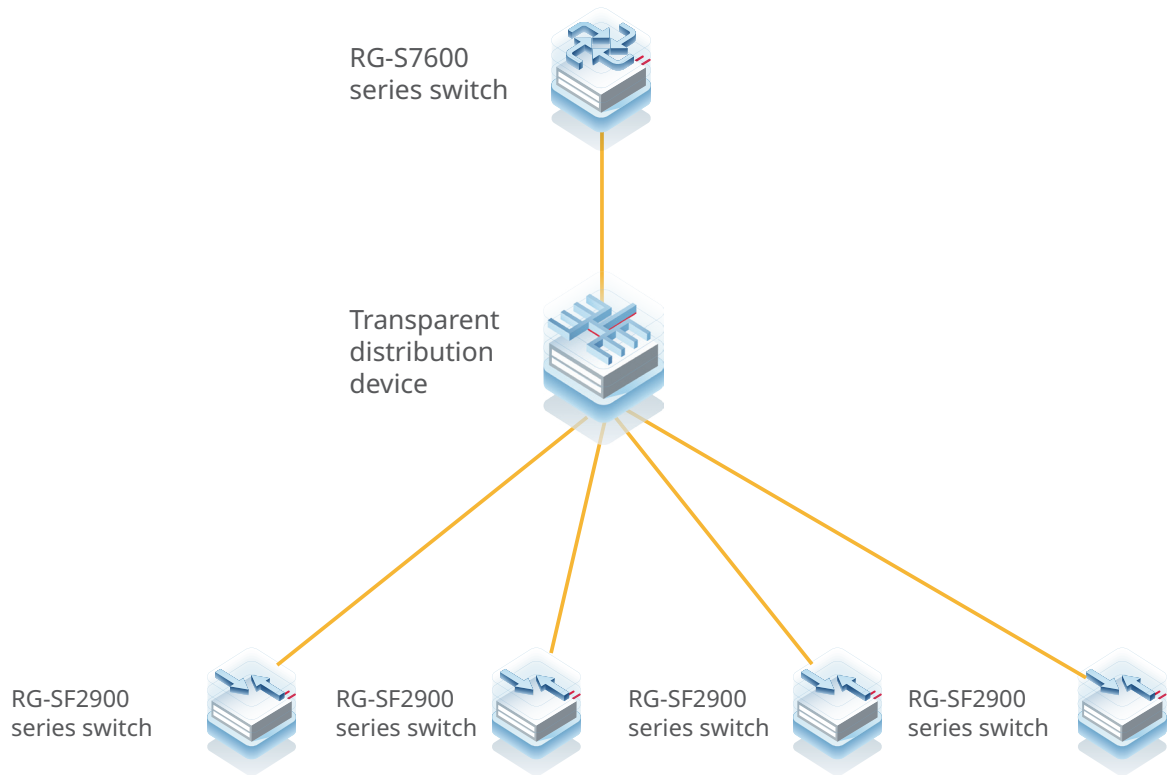
Device Model	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Multicast	MLDv1 and MLDv2			
	MLD snooping			
	PIM-SMv6			
	Multicast source IP address check Multicast source port check			
	Multicast querier			
MPLS	6PE/6VPE model interconnection with the IPv4/IPv6 MPLS backbone network			
	MPLS MIB (RFC 1273, RFC 4265, and RFC 4382) (MPLS MIB, MPLS L3VPN STD MIB, MPLS LSR STD MIB, and MPLS VPN MIB)			
ACL and QoS	Standard IP ACLs (hardware ACLs based on IP addresses)			
	Extended IP ACLs (hardware ACLs based on IP addresses or TCP/UDP port numbers)			
	Extended MAC ACLs (hardware ACLs based on source MAC addresses, destination MAC addresses, and optional Ethernet type)			
	Expert-level ACLs (hardware ACLs based on the source and destination IP addresses and ports, and protocol type)			
	IPv6 ACL			
	ACL 80			
	Expert-level ACLs (hardware ACLs based on			
	ACL redirection			
	Port-based rate limiting			
	Traffic classification based on 802.1p priorities, DSCP priorities, and IP precedences			
	Congestion management: SP, WRR, DRR, WFQ, SP+WRR, SP+DRR, and SP+WFQ			
	Congestion avoidance: tail drop, RED, and WRED			
	Eight queues on each port			
Security	Multiple AAA modes			
	RADIUS authentication and authorization			
	TACACS+			

Device Model	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
Security	IEEE 802.1X authentication, MAC address bypass (MAB) authentication, and interface-based and MAC address-based 802.1X authentication			
	Web authentication			
	Hypertext Transfer Protocol Secure (HTTPS)			
	SSHv1 and SSHv2			
	Global IP-MAC binding			
	Port security			
	IP source guard			
	SAVI			
	ARP spoofing prevention			
	CPP and NFPP			
	Various attack defense functions including NFPP, ARP anti-spoofing, DHCP/DHCPv6 attack defense, ICMP attack defense, ND attack defense, IP scanning attack defense, and customizing attack defense packet types			
	Loose and strict RPF uRPF ignoring default routes			
Reliability	REUP			
	Rapid Link Detection Protocol (RLDP), Layer 2 link connectivity detection, unidirectional link detection, and VLAN-based loop control			
	Data Link Detection Protocol (DLDP)			
	IPv4 VRRP v2/v3 and IPv6 VRRP v3			
	BFD			
	Link monitoring, fault notification, and remote loopback based on 802.3ah (EFM)			
	Hot swapping of power modules and fan modules			
Device Virtualization	VSU			
NMS and Maintenance	RSPAN and ERSPAN			
	sFlow (network detection technology based on packet sampling, which is mainly used for traffic statistics and analysis in heavy-traffic scenarios)			

Device Model	RG-S7610-10SFG2CQ	RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ	RG-S7620-20SFX2CQ
NMS and Maintenance	NTP and SNTP			
	FTP and S TFTP			
	SNMP v1/v2/v3			
	RMON (1, 2, 3, 9) Various types of RMON groups, including event groups, alarm groups, history groups, and statistics groups, as well as private alarm extension groups			
	NETCONF			
	CWMP			
	gRPC			
	OpenFlow Special 1.0/1.3 Flow table analysis defined by all protocols Transmission of specified packets to the controller Configuring the controller's IP address and port Notifying port status changes to the controller			
VXLAN	EVPN VXLAN tunnel establishment VLAN access to VXLAN IPv4 over IPv4 Distributed gateway IPv6 over IPv4 Using an SVI to connect to the VXLAN network Using a routed interface to connect to the VXLAN network Proxy ARP (replying with the actual MAC address) ND proxy (replying with the actual MAC address) ND reply (replying with the actual MAC address) VXLAN EVPN VXLAN static route Anycast gateway VXLAN bridging mode VXLAN routing mode Proxy ARP (replying with the gateway MAC address) Configuring the UDP port number in VXLAN packets Static VXLAN tunnel creation			

| Typical Applications

Core Device on a Small- or Medium-sized Network, or Aggregation Device on a Large- or Medium-sized Network



| Ordering Guide

Perform the following steps to configure an RG-S7600:

- Select the chassis based on the specific product model.
- Select power modules based on power supply requirements. At least one power module is required.
- Select expansion modules as required.

Ordering Information

Chassis

Model	Description
RG-S7610-10SFG2CQ	CWDM switch, 1 RU, 10 x SFG ports (80 x 1GE logical channels), 2 x 40GE/100GE QSFP28 ports, 2 x power module slots, 1 x expansion module slot.
RG-S7610-10SFX2CQ	CWDM switch, 1 RU, 10 x SFX ports (80 x 10GE logical channels), 2 x 40GE/100GE QSFP28 ports, 2 x power module slots, 1 x expansion module slot.
RG-S7620-20SFG2CQ	CWDM switch, 2 RU, 20 x SFG ports (160 x 1GE logical channels), 2 x 40GE/100GE QSFP28 ports, 2 x power module slots, 1 x expansion module slot.
RG-S7620-20SFX2CQ	CWDM switch, 2 RU, 20 x SFX ports (160 x 10GE logical channels), 2 x 40GE/100GE QSFP28 ports, 2 x power module slots, 1 x expansion module slot.

Expansion module

Model	Description
M7600-2CQ	Expansion module, 2 x 40GE/100GE QSFP28 ports.
M7600-4GT4VS	Expansion module, 4 x 10/100/1000BASE-T ports, 4 x 1GE/10GE/25GE SFP28 ports.

Note:

- 10 x SFX ports and 20 x SFX ports support SFG-LR-SM and SFX-LR-SM.
- 4 x 1GE/10GE/25GE SFP28 ports support 1GE SFP transceivers, 10GE SFP+ transceivers and 25GE SFP28 transceivers.
- 2 x 40GE/100GE QSFP28 ports support 40GE QSFP+ transceivers and 100GE QSFP28 transceivers.

Power module

Model	Description
RG-PA550I II-F	550 W AC power module, supporting redundancy, 10 A power cord

Note: The power module is sold and shipped separately. The switch chassis packaging does not include the power module. The power module must be ordered to ensure the switch can work properly.

Optical Transceivers and Cables

1GE Optical Transceiver

Model	Description
Mini-GBIC-GT	1000BASE-X to 1000BASE-T, copper SFP transceiver, RJ45, 100 m over Cat 5e/6/6a The port needs to be configured with auto-negotiation
MINI-GBIC-SX-MM850	1000BASE-SX, SFP transceiver, 850 nm, Duplex LC, 500 m over MMF
MINI-GBIC-LX-SM1310	1000BASE-LX, SFP transceiver, 1310 nm, Duplex LC, 10 km over SMF
MINI-GBIC-LH40-SM1310	1000BASE-LH, SFP transceiver, 1310 nm, Duplex LC, 40 km over SMF
MINI-GBIC-ZX80-SM1550	1000BASE-ZX, SFP transceiver, 1550 nm, Duplex LC, 80 km over SMF
GE-SFP-LX20-SM1310-BIDI	1000BASE-LX, SFP transceiver, TX1310/RX1550, BiDi LC, 20 km over SMF
GE-SFP-LX20-SM1550-BIDI	1000BASE-LX, SFP transceiver, TX1550/RX1310, BiDi LC, 20 km over SMF
GE-SFP-LH40-SM1310-BIDI	1000BASE-LH, SFP transceiver, TX1310/RX1550, BiDi LC, 40 km over SMF
GE-SFP-LH40-SM1550-BIDI	1000BASE-LH, SFP transceiver, TX1550/RX1310, BiDi LC, 40 km over SMF

Note: BiDi transceivers must be used in pairs. If one end uses GE-SFP-LX20-SM1310-BIDI, the other end must use GE-SFP-LX20-SM1550-BIDI.

10GE Optical Transceiver

Model	Description
XG-SFP-SR-MM850	10GBASE-SR, SFP+ transceiver, 850nm, Duplex LC, 300 m over MMF
XG-SFP-LR-SM1310	10GBASE-LR, SFP+ transceiver, 1310nm, Duplex LC, 10 km over SMF
XG-SFP-ER-SM1550	10GBASE-ER, SFP+ transceiver, 1550nm, Duplex LC, 40 km over SMF
XG-SFP-ZR-SM1550	10GBASE-ZR, SFP+ transceiver, 1550nm, Duplex LC, 80 km over SMF
XG-SFP-AOC1M	10GBASE, SFP+ active optical cable (AOC), 1 m, including one cable and two optical transceivers
XG-SFP-AOC5M	10GBASE, SFP+ active optical cable (AOC), 5 m, including one cable and two optical transceivers

25GE Optical Transceiver

Model	Description
VG-SFP-SR-MM850	25GBASE-SR, SFP28 transceiver, 850 nm, Duplex LC, 100 m over OM4 MMF, 70 m over OM3 MMF
VG-SFP-LR-SM1310	25GBASE-LR, SFP28 transceiver, 1310 nm, Duplex LC, 10 km over SMF
VG-SFP-AOC5M	25GBASE, SFP28 active optical cable (AOC), 5 m, including one cable and two optical transceivers

40GE Optical Transceiver

Model	Description
40G-QSFP-LSR-MM850	40GBASE-LSR, QSFP+ transceiver, 850 nm, MPO 1 x 12, 400 m over OM4 MMF, 300 m over OM3 MMF
40G-QSFP-LR4-SM1310	40GBASE-LR4, QSFP+ transceiver, 1310 nm, Duplex LC, 10 km over SMF
40G-QSFP-iLR4-SM1310	40GBASE-iLR4, QSFP+ transceiver, 1310 nm, Duplex LC, 2 km over SMF
40G-QSFP-LX4-SM1310	40GBASE-LX4, QSFP+ transceiver, 1310 nm, Duplex LC, 150 m over OM3/OM4 MMF, 2 km over SMF
40G-AOC-5M	40GBASE, QSFP+ active optical cable (AOC), 5 m, including one cable and two optical transceivers

100GE Optical Transceiver

Model	Description
100G-QSFP-SR-MM850	100GBASE-SR, QSFP28 transceiver, 850 nm, MPO 1 x 12, 100 m over OM4 MMF, 70 m over OM3 MMF
100G-QSFP-LR4-SM1310	100GBASE-LR4, QSFP28 transceiver, 1310 nm, Duplex LC, 10 km over SMF
100G-AOC-10M	100GBASE, QSFP28 active optical cable (AOC), 10 m, including one cable and two optical transceivers

CWDM Transceiver

Model	Description
SFG-LR-SM	1GBASE-LR, core switch-side SFG CWDM transceiver, integration of 8 different wavelengths, BiDi LC, 10 km over SMF
SFM-LR-SM	2.5GBASE-LR, core switch-side SFM CWDM transceiver, integration of 8 different wavelengths, BiDi LC, 10 km over SMF
SFX-LR-SM	10GBASE-LR, core switch-side SFX CWDM transceiver, integration of 8 different wavelengths, BiDi LC, 10 km over SMF

Package Contents

Item	RG-S7610-10SFG2CQ RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ RG-S7620-20SFX2CQ
Chassis	1	1
Fan module	4 (S7610-FAN I-F, pre-installed)	3 (S7620-FAN I-F, pre-installed)

Item	RG-S7610-10SFG2CQ RG-S7610-10SFX2CQ	RG-S7620-20SFG2CQ RG-S7620-20SFX2CQ
Grounding wire	1	1
Mounting bracket	2	2
Rear mounting bracket	2	2
Guide rail	2	2
M4x8 cross recessed countersunk head screw, GB819-85	14	18
M6x16 screw	8	8
M6 cage nut	8	8
<i>Network Product Warranty Manual and Hazardous Substance Statement</i>	1	1
Ruijie management software of centralized modular devices Management Software	1 (pre-installed)	1 (pre-installed)

| Warranty

For more information about warranty terms and period, contact your local sales agency:

- Warranty terms: <https://www.ruijie.com/support/servicepolicy>
- Warranty period: <https://www.ruijie.com/support/servicepolicy/Service-Support-Summary/>

Note: The warranty terms are subject to the terms of different countries and distributors.

| More Information

For more information about Ruijie Networks, visit the official Ruijie website or contact your local sales agency:

- Ruijie Networks official website: <https://www.ruijie.com/>
- Online support: <https://www.ruijie.com/support>
- Hotline support: <https://www.ruijie.com/support/hotline>
- Email support: EBGITSC@ruijie.com.cn



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